

SIT30616 CERTIFICATE III IN HOSPITALITY

USER CHOICE - SCHOOL-BASED TRAINEESHIP

Launch your hospitality career with this course offering practical skills and hands-on experience.

Prepare yourself with a well rounded knowledge of the hospitality industry or continue with further study.

COURSE INFORMATION

The Certificate III in Hospitality is your ideal entry into the booming world wide food and hospitality industry. This nationally recognised qualification will teach you the critical skills you need to work across a variety of roles in accommodation services, food and beverage, and gaming. In addition, you will learn the essential practical skills in a live environment at the Bavarian Haus in Surfers Paradise.

DURATION

This Traineeship will take approximately two year during which you will be employed and paid while you train.

OUTCOMES

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multitasking and for specialisation in accommodation services, food and beverage and gaming.

POSSIBLE JOB TITLES INCLUDE:

- Food and beverage attendant
- Front desk receptionist
- Front office assistant
- Function attendant
- Function host
- Gaming attendant
- Guest service agent
- Housekeeper
- Restaurant host
- Senior bar attendant
- Waiter

STUDENT CO-CONTRIBUTION FEES

Student contribution fees are the non-government financial contribution to the cost of the training and assessment services provided by TLC. It may be paid on behalf of the student by their employer or a third party unrelated to the TLC.

Student contribution fees under the User Choice program are set at \$1.60 per nominal hour for each unit of competency/module to be calculated at the commencement of the unit of competency/module. School Based Apprentices/trainees (SATs) are not required to pay a co-contribution fee while they are still at school, but may be required to pay fees once their training contract has been converted to full-time or part-time post school.

WHAT IS USER CHOICE?

The User Choice 2017-20 program provides a public funding contribution towards the cost of training and assessment services for eligible Queensland apprentices and trainees.

The program aims to provide funding aligned to the skills needs of industry and respond to changing government priorities.

Apprenticeships and traineeships combine training with working in a real job, with a real boss, for a real wage. Apprentices and trainees work towards the completion of a nationally recognised qualification while learning valuable skills at work and under the guidance of a training organisation.

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WHO IS ELIGIBLE TO RECEIVE TRAINING?

To commence a school-based apprenticeship or traineeship, the following must be met:

- Have entered into a Training Contract for a qualification that is funded by the department
- Be registered on DELTA with a commencement date
- Complete 7.5 hours per week of paid employment. This may be averaged over a 3 month period.
- Over the period of a year, the employer must provide at a minimum the equivalent of 375 hours (50 days) of paid employment.

The student must be either:

- Enrolled at, and attending, a registered government school or an accredited non-government school; or
- Registered with the Home Education Unit of the Department of Education as a home-schooled student; or
- Undertaking Year 11 or 12 studies at an Australian Technical/Trade College or TAFE institute (which is registered as a school - not all TAFE institutes are registered as schools).
- The student must be enrolled in either Years 10, 11 or 12 and progressing towards the attainment of a Queensland Certificate of

UNITS

There are fifteen (15) units of competency to complete, comprising of seven (7) core units of competency and eight (8) elective units of competency. The units listed have been selected by TLC to maximise the students exposure to relevant industry training.

CORE UNITS:

- BSBWOR203 Work effectively with others
- SITHIND002 Source and use information on the hospitality industry
- SITHIND004 Work effectively in hospitality service
- SITXCCS006 Provide service to customers
- SITXCOM002 Show social and cultural sensitivity
- SITXHRM001 Coach others in job skills
- SITXWHS001 Participate in safe work practices.

ELECTIVE UNITS:

- SITXFSA001 Use hygienic practices for food safety
- SITHFAB004 Prepare and serve non-alcoholic beverages
- SITHFAB002 Provide responsible service of alcohol
- SITXCOM001 Source and present information
- SITHFAB003 Operate a bar
- SITHFAB010 Prepare and serve cocktails
- SITHIND001 Use hygienic practice for hospitality service
- SITHGAM001 Provide responsible gambling services



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GET IN TOUCH

For further information regarding eligibility, course information or student fees please contact us:

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